

For the attention of the local health/social care overview and scrutiny committee chair

April-June 2014 CQC Inspection Programme

Dear health/social care overview and scrutiny committee chair,

I'm pleased to inform you of our inspection plans for April-June 2014/15, where we will be carrying out inspections in the following sectors:

- Acute Hospitals
- Mental Health
- Community Health
- NHS GP Practices and GP out of hours services (we are inspecting a sample of GPs and out of hours services in 12 clinical commissioning group areas to test our new approach)

A list of the trusts and CCG areas is shown at the end of this letter. We will be making contact with your committee/s before an inspection if you are based in any of the areas covered by these services and trusts. This will give you a chance to advise us how we can best gather peoples' experiences of care, and give you the opportunity to share information you have about these services.

You can also send us information now. The table below gives you the email boxes you can use. If you have information that cuts across different services, please send it to whichever mailbox you feel is most relevant and we will make sure the information gets to the right inspection team.

There are some differences in our approach to inspecting different services, but they all aim to answer five key questions about an organisation:

- Is it **safe**?
- Is it **effective**?
- Is it **caring**?
- Is it **responsive** to people's needs?
- Is it **well-led**?



All NHS acute hospitals will now be rated as outstanding; good; require improvement; or inadequate. We are developing our approach to ratings in other sectors.

We would like you to share any feedback which is relevant about the quality of care provided by these organisations and any of the services they provide. This includes evidence of high-quality care as well as concerns you have identified. We will use your information to help the inspection team plan the inspection and what to look for on the inspection.

We may summarise the information you send us in the data pack we produce for each organisation, unless you specifically ask us not to. The evidence will not contain personal or confidential information and we understand that any references to examples you share will be anonymised.

During April-June we will also be carrying out inspections of Adult Social Care services. Some of these will test our new approach to inspecting these services and some will use our current approach. These are all unannounced and therefore we will not be publishing the details. However we would be interested in any information you may have about adult social care services in your area. You can contact us via ascinspections@cqc.org.uk or by phoning 03000 616161. You can also discuss these inspections with your local CQC contact.

After the NHS inspections, CQC will hold Quality Summits to discuss the inspection findings and any improvement action needed. The local health overview and scrutiny committees will be invited to take part in the Quality Summit.

Please note: We will continue to make sure you have a local CQC contact and be able to discuss our inspections with them. We would also encourage you to [sign up for our new e-mail alerts](#) about inspections of your local care services.

Yours sincerely

Professor Sir Mike Richards, Chief Inspector of Hospitals
Professor Steve Fields, Chief Inspector of General Practice
Andrea Sutcliffe, Chief Inspector of Adult Social Care

April-June 2014 Inspection Details

Organisation	Type	Inspection Start Date	Contact details for feedback
Medway NHS Foundation Trust	Acute Hospitals	23/04/14	By e-mail to: hospitalinspections@cqc.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Acute Hospital Inspections . By calling 03000 616161
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust			
Sherwood Forest Hospitals NHS Foundation trust			
Burton Hospitals NHS Foundation trust			
Nottinghamshire Healthcare NHS Trust (Combined with CHS)	Mental Health + community mental health trust	28/04/14	By e-mail to: chinspections@cqc.org.uk Please ensure that the subject line of your e-mail is [Trust name] Q1 Combined Mental Health Inspections / CHS Inspections . By calling 03000 616161
United Lincolnshire Hospitals NHS Trust	Acute Hospitals	29/04/14	By e-mail to: hospitalinspections@cqc.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Acute Hospital Inspections . By calling 03000 616161
North Cumbria University Hospitals Trust			
East Lancashire Hospitals NHS Trust			
George Eliot Hospital NHS Trust			
Colchester Hospital University NHS Foundation Trust	Acute Hospitals	06/05/14	By e-mail to: hospitalinspections@cqc.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Acute Hospital Inspections .
Tameside Hospital NHS Foundation Trust			
Sheffield Children's NHS Foundation trust			

Royal National Orthopaedic Hospital NHS Trust			By calling 03000 616161
Birmingham & Solihull Mental Health NHS Foundation Trust	Mental Health trust	13/05/14	By e-mail to: mhinspections@ccq.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Mental Health Inspections . By calling 03000 616161
Liverpool Community Health NHS Trust	Community health trust	13/05/14	By e-mail to: chinspections@ccq.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 CHS Inspections . By calling 03000 616161
Humber NHS Foundation Trust (Combined with CHS)	Mental Health + community health trust	19/05/14	By e-mail to: chinspections@ccq.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Combined Mental Health Inspections / CHS Inspections . By calling 03000 616161
Alder Hey Children's NHS Foundation Trust	Acute Hospitals	20/05/14	By e-mail to: hospitalinspections@ccq.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Acute Hospital Inspections . By calling 03000 616161
North West London NHS Trust			
Surrey & Sussex Healthcare NHS Trust			
Brighton & Sussex University Hospitals NHS Trust			
Camden & Islington NHS Foundation Trust	Mental Health trust	27/05/14	By e-mail to: mhinspections@ccq.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Mental Health Inspections .

			By calling 03000 616161
Cambridgeshire Community Services NHS Trust	Community health trust	27/05/14	By e-mail to: chinspections@ccq.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 CHS Inspections. By calling 03000 616161
The Royal Orthopaedic Hospital NHS Foundation Trust	Acute Hospitals	03/06/14	By e-mail to: hospitalinspections@ccq.org.uk .
North Middlesex University Hospital NHS Trust			Please ensure that the subject line of your e-mail is [Trust name] Q1 Acute Hospital Inspections.
Isle of Wight NHS Trust			By calling 03000 616161
Wye Valley NHS Trust			
Avon & Wiltshire Mental Health Partnership NHS Foundation Trust	Mental Health trust	09/06/14	By e-mail to: mhinspections@ccq.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Mental Health Inspections. By calling 03000 616161
Kent Community Health NHS Trust	Community health trust	10/06/14	By e-mail to: chinspections@ccq.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 CHS Inspections. By calling 03000 616161

Bradford District Care Trust (Combined with Community health services)	Mental Health + community health trust	16/06/14	By e-mail to: chinspections@cqc.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Combined Mental Health Inspections / CHS Inspections. By calling 03000 616161
Surrey & Borders Partnership NHS Foundation Trust	Mental Health trust	16/06/14	By e-mail to: mhinspections@cqc.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Mental Health Inspections. By calling 03000 616161
Birmingham Community Healthcare NHS Trust	Community health trust	24/06/14	By e-mail to: chinspections@cqc.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 CHS Inspections. By calling 03000 616161
Calderstones Partnership NHS Foundation Trust	Mental Health trust	07/07/14	By e-mail to: mhinspections@cqc.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Mental Health Inspections. By calling 03000 616161
Dorset	CCG area	Lists of individual GP practices and out of hours inspection dates in CCG areas will be announced on our website shortly	By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
South Warwickshire	CCG area		By email:

			enquiries@cqc.org.uk By calling: 03000 61 61 61
West London (Kensington and Chelsea/Queens Park and Paddington)	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Merton	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
West Cheshire	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
West Kent	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Lincolnshire	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Tameside and Glossop	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Enfield	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Cumbria	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
North East Essex	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Brighton and Hove	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61

